



# IMPORTANT NOTICE

To safeguard the health of service users and staff during the coronavirus disease 2019 outbreak, please note that the Association has introduced the following measures:

- All service users must wear their own surgical masks, clean their hands thoroughly and have their body temperature checked.
- To reduce crowding and social contact, family members and friends should not stay in our clinic/centre. Clients below the age of 18 can be accompanied by no more than one parent/guardian.
- The Association will not provide services to any persons who:
  - Refuse to have their body temperature checked
  - Have forehead temperature exceeding 37°C  
(Tympanic temperature measurement will be performed for those suspected to have a fever. If your tympanic temperature still exceeds the normal temperature range specified by individual device's manufacturing instructions, you should consult a doctor promptly at public clinic or hospital.)
  - Have obvious symptoms of respiratory infection
- If you have travelled outside Hong Kong in the past 14 days, please follow the latest health quarantine arrangements of the Centre for Health Protection of the Department of Health: [www.chp.gov.hk](http://www.chp.gov.hk). If you need to reschedule your appointment, please call our hotline at 2572-2222.
- The Association has stepped up infection control measures including disinfection procedures and provision of hygiene items and equipment, etc. Special protective equipment is provided for staff when indicated.
- Staffs are prohibited from work if they have obvious symptoms of respiratory infection.

The Association will continue to monitor the outbreak and updates on disease prevention issued by the Government, and will adjust services and staff working arrangements as appropriate.

Thank you for your understanding. We wish everyone good health to prevent infection.

The Family Planning Association of Hong Kong  
18 May 2020